

Your satisfaction is of utmost importance to us. In case you are not pleased by our product/services, you can request a refund from us provided; the reasons are genuine and proved after investigation.

Return Policy

The customer can return the product within seven days after receiving the product. All products must be returned in their original condition with price tags intact, user's manual, warranty cards, original accessories and in the original packaging box as delivered to you.

Refund Policy

Once product is returned and inspected, we will send you an email to notify that we have received your returned item. We will also notify you on the approval or rejection of your refund.

If approved then your refund will be processed and a credit will be done to the original credit card or original method of payment used at the time of purchase, within seven working days. If you have not received your refund, contact your credit or debit card issuer or your bank for more information. If you have done all of this and still have not received your refund, please contact us at support@wozart.com

Exchange Policy

We only replace items if they are defective or damaged. If you need to exchange it for the same item, send us an email at support@wozart.com.

Cancellation Policy

We do not allow cancellation of the product or service after placing the order.

Shipping Policy

To return your product, you should mail your product to: **B-802, The Platina, Gachibowli, Hyderabad-500032, Telangana, INDIA.**

You will be responsible for paying for shipping costs for returning the item. Shipping costs are non-refundable. Consider using a trackable shipping service. We don't guarantee we will receive your returned item.